

Salesforce Business Analyst

Bravo LT needs you to be a part of our highly motivated group of technology experts. We share a passion for technology and the community we serve, and we are committed to building long-lasting, productive relationships. We focus on giving back to the community, positively impacting society, and providing quality solutions that work. We believe in autonomy, mastery and purpose and in trusting people to do the right thing - and we think Bravo LT is a pretty great place to be a part of.

The Bravo LT Salesforce Business Analyst possesses a deep understanding of Salesforce and working on dedicated Agile teams. A strong foundation in information systems, the Salesforce environment, and Salesforce certifications are required.

Responsibilities

- Work closely with product owners, stakeholders, and developers
- Gather business requirements and user stories
- Create design documents and roadmaps based on requirements and user stories
- Oversee the design, build, and test within Salesforce
- Oversee day-to-day operations, maintenance, and support of the Salesforce environment
- Ensure the best possible performance, quality, and responsiveness of Salesforce
- Identify and devise solutions to problems with functionality or performance of Salesforce
- Maximize the value from Salesforce and make decisions on in-built vs custom build solutions
- Continuously expand Salesforce knowledge and leverage new capabilities and features to meet business needs
- Coach and mentor peers and other members of the team while advocating for Salesforce best practices

Basic Qualifications

- Salesforce Administrator Certification
- Bachelor's degree or master's degree in Computer Science or closely related field
- Three or more years of experience using Salesforce
- Strong knowledge of the Agile methodology and tools (i.e., Jira)
- Strong interpersonal and communication skills and the ability to interact with a diverse group of clients and colleagues at a high degree of professionalism
- Able to manage time effectively

Preferred Qualifications

- Certified Scrum Master
- Experience with Salesforce Service Cloud, Sales Cloud and Marketing Cloud

To apply for this opportunity, please visit the Bravo LT Career Opportunities webpage at:

<http://bravolt.com/careers/>