

## Software QA Manager

Bravo LT needs you to be a part of our highly motivated group of technology experts. We share a passion for technology and the community we serve, and we are committed to building long-lasting, productive relationships. We focus on giving back to the community, positively impacting society, and providing quality solutions that work. We believe in Autonomy, Mastery and Purpose and in trusting people to do the right thing - and we think Bravo LT is a pretty great place to be a part of.

### Skills

- Comfortable with overseeing, strategizing and guiding multiple projects at once
- Establishes metrics, helps to apply industry best practices, develops new tools and processes to ensure quality goals are met; specifically around QA Automation
- Ensures the quality of the QA team, making sure defect reports and test documentation are appropriate and can be reported to senior leadership
- Develops and implements process improvements to ensure that QA and corporate goals are satisfied
- Works with IS Leadership and Project Management to accurately apply QA team resources to support the business plan and project portfolio

### Responsibilities

- Oversee and lead multiple projects
- As a part of QA Center of Excellence (COE), standardize processes and optimize resource utilization for higher levels of process maturity, provide expertise, and best practices for testing, deploying, and fine-tuning the program as a service ecosystem
- Collaborate with the Project Management Office/Scrum Masters to gather and review requirements, estimate the testing effort, establish success and acceptance criteria, provide quality metrics, test status, and results
- Monitors all aspects of application Quality Assurance (QA) for a highly complex initiative
- Provides timelines and scopes for testing and QA initiatives, playing an active role in shaping the overall development process from requirements to release management
- Leads efforts to create or enhance processes that are used within the development environment, to improve tool selection, vendor selection and process audits
- Closely manages defects and priorities across multiple projects, ensuring defects are being tracked properly, contain the necessary information, and are being followed up appropriately
- Facilitates the establishment and evolution of formal QA processes, ensuring that teams are using industry-accepted best practices and tools, as well as identifies weaknesses in workflow

### Education Requirements

- Bachelor's Degree
- Master's Degree or equivalent is a plus

Location: Grand Rapids, Michigan

To apply for this opportunity, please visit the Bravo LT Career Opportunities webpage at:

<http://bravolt.com/careers/>