

Salesforce Product Owner

Bravo LT needs you to be a part of our highly motivated group of technology experts. We share a passion for technology and the community we serve, and we are committed to building long-lasting, productive relationships. We focus on giving back to the community, positively impacting society, and providing quality solutions that work. We believe in autonomy, mastery and purpose and in trusting people to do the right thing - and we think Bravo LT is a pretty great place to be a part of.

The Bravo LT Product Owner assists in grooming, prioritizing, and writing detailed requirements for requests from the business around Salesforce needs. An effective Product Owner (PO) has a significant role in maximizing the value produced by the agile team and ensuring stories meet the user's needs and comply with the Definition of Done. The product owner is responsible for Program Increment planning, Iteration execution, program execution, participation in inspect and adapt event as well as content authority for the team's backlog.

This role requires relationships and responsibilities outside the agile team, including working with Product Management, Internal Customers and other stakeholders as it relates to the Salesforce platform. An ideal candidate for this position is effective and self-sufficient in working within a full and diverse product. If that sounds like you, let's talk!

Responsibilities

- Work closely with product owners, stakeholders, and developers
- Performs business analysis, workflow analysis and optimization, works with users to define their needs and then document requirements.
- Convey the vision and goals to their team for each new feature prioritized.
- Collaborate with their agile team(s) to create objectives for each 10 week program increment and be responsible for meeting those objectives with the team.
- Attend all regularly scheduled ceremonies as part of the team's Agile ceremonies, including but not limited to Iteration planning, Iteration demos, system demos, retrospectives, and program increment planning events
- Write detailed user stories, acceptance criteria, diagrams, and other documentation to facilitate technical development.
- Grooming the team backlog and prioritizing work efforts.
- Communicate status and progress externally to business and operational leaders.
- Collaborates with others to troubleshoot issues with existing systems.
- Remains current with business requirements and needs, based upon future industry trends and changes and understands the implications for existing technology.
- Under minimal supervision, with the implications of the application of new/differing technology to the current business environment in mind, utilizes research and analysis, along with an understanding of relevant business systems and industry requirements, to define systems scopes and objectives for developing new, or improving existing, information systems.

Basic Qualifications

- Salesforce experience and/or certifications
- Experience with Salesforce Service Cloud, Sales Cloud and Marketing Cloud
- Experience with large multi-phased Salesforce implementations
- Proficient in writing business and technical requirements.
- Experience in the health insurance or healthcare industry is preferred.
- Experience formulating and defining systems scopes and objectives
- Experience with requirements gathering and design Preferred.
- Understanding of Scaled Agile Framework (SAFe), its ceremonies, terminology, and methodology

Job Description

- Ability to facilitate and speak in a large group setting including senior leadership.
- Experience with Agile collaboration tools such as Jira, CA Rally, Confluence/SharePoint, etc.
- Able to manage time effectively

To apply for this opportunity, please visit the Bravo LT Career Opportunities webpage at:

<http://bravolt.com/careers/>